Update on Performance Improvement Program Engagements: 2008-2010



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What is a Performance Improvement Program (PIP)?

- Voluntary program to resolve compliance issues and avoid formal compliance actions
- Involves increased interactions with Responsible Officials (ROs) and senior managers or directors of entities with the National Select Agent Program
- Requires the development of improvement plans with defined milestones and verification
- Agreed upon by entity and Select Agent Program Management

When is a PIP Considered?

- Unresolved issues from multiple inspections at an entity
- An increase in reported incidents at an entity
- Concerns raised by an RO or Select Agent Inspector



Generic PIP Protocol

- Conference call or meeting with RO and entity senior management and National Select Agent Program Director(s)
- Communication of program concerns
- Establishment of remediation plan
 - May include temporary reduction of activities
 - Defined milestones and program follow-up
- Program verification

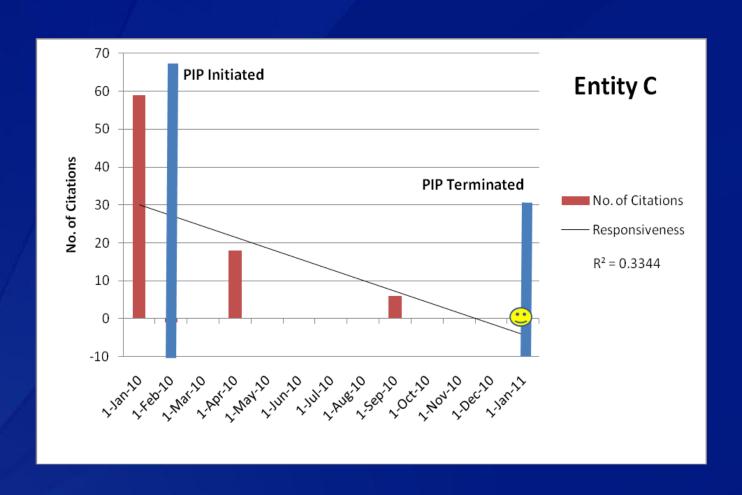
PIP Engagements Since 2008 by Sector (N=16)

Sector	% (% of sector)
Government Non Federal	38 (34)
Academic	31 (30)
Private/Commercial	25 (21)
Government Federal	6 (15)

Issues Addressed In PIP Engagements Since 2008

Issue	#	%
Biosafety	10	29
Physical Security	8	23
RO Oversight	6	18
Inventory Oversight	5	15
Record Accuracy	3	9
Unauthorized Access	1	3
Training Deficiency	1	3
Total	34	100

PIP Effectiveness



Discussion









For more information, please contact Select Agent Program

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The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Select Agent Program.





